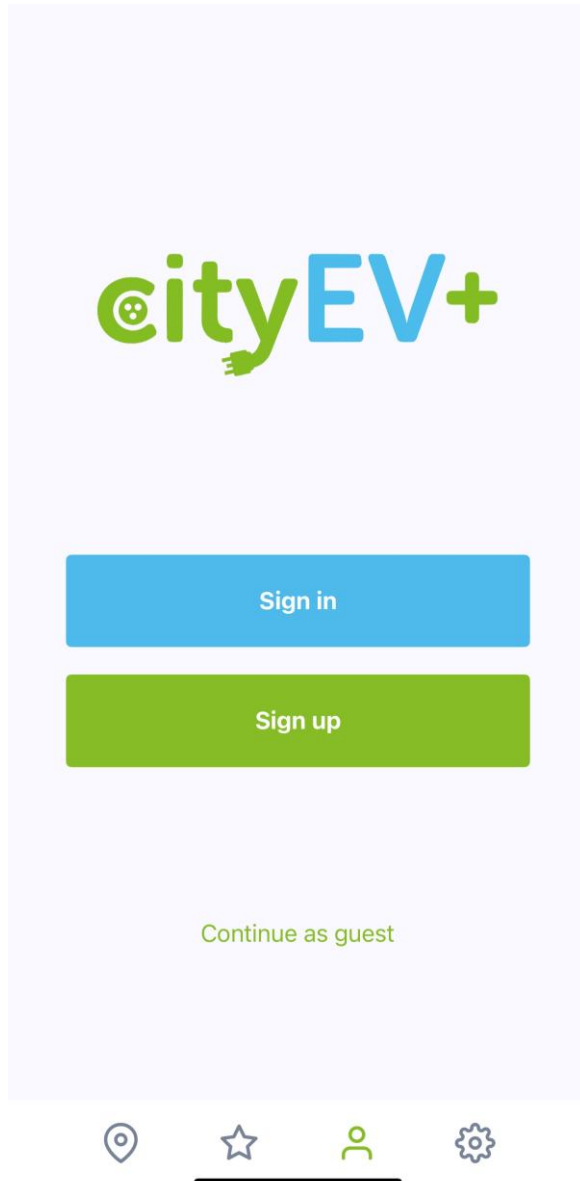




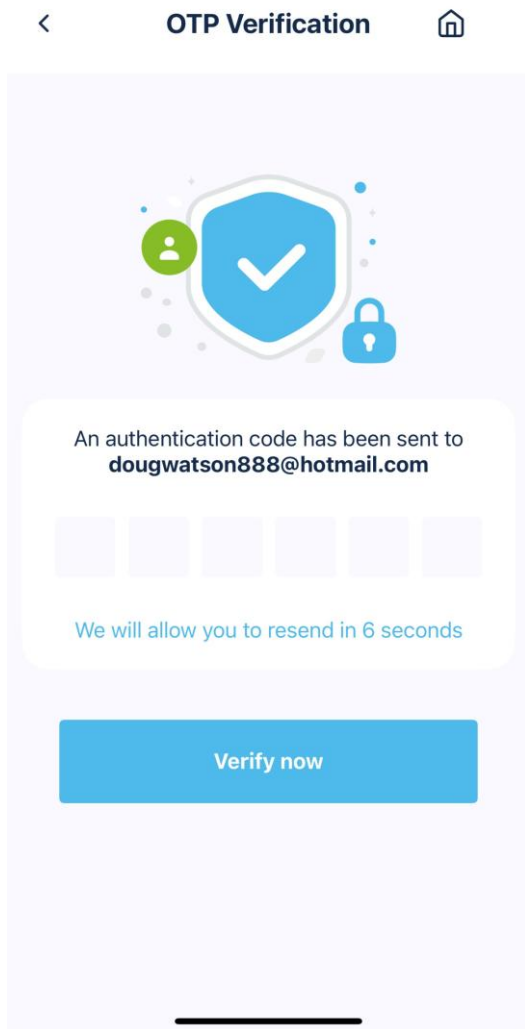
1) Download the CityEV App from Google Play or App Store.

2) Sign Up – please enter your credentials. It is recommended you use a unique password. Note, your email address will be used for OTP (One Time Password) verification.

Agree to the Terms and click ‘Next’.

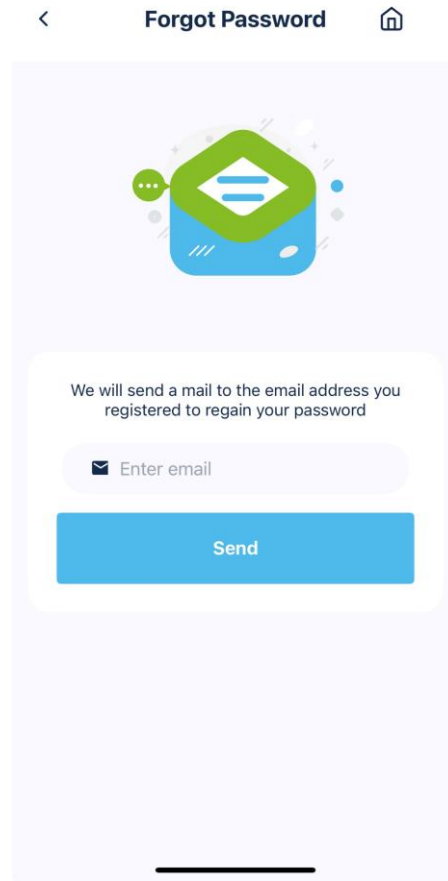
Note you can optionally use your Google or Apple credentials to sign in.

The image shows the CityEV+ app's sign-up screen. At the top, there is a back arrow, the text 'Sign Up', and a home icon. The form is divided into two sections: 'Personal Information' and 'Account Password'. The 'Personal Information' section contains four input fields: 'Enter first name', 'Enter last name', 'Enter your phone number', and 'Enter email'. The 'Account Password' section contains two input fields: 'Enter new password' and 'Confirm new password', both with eye icons to toggle visibility. Below these fields is a checkbox with the text 'By creating an account you agree to our Terms of Service and Privacy Policy'. At the bottom of the form is a blue 'Next' button. Below the button is a link that says 'Already have an account? Sign in!'. At the very bottom, there are two buttons for Google and Apple login, each with its respective logo.

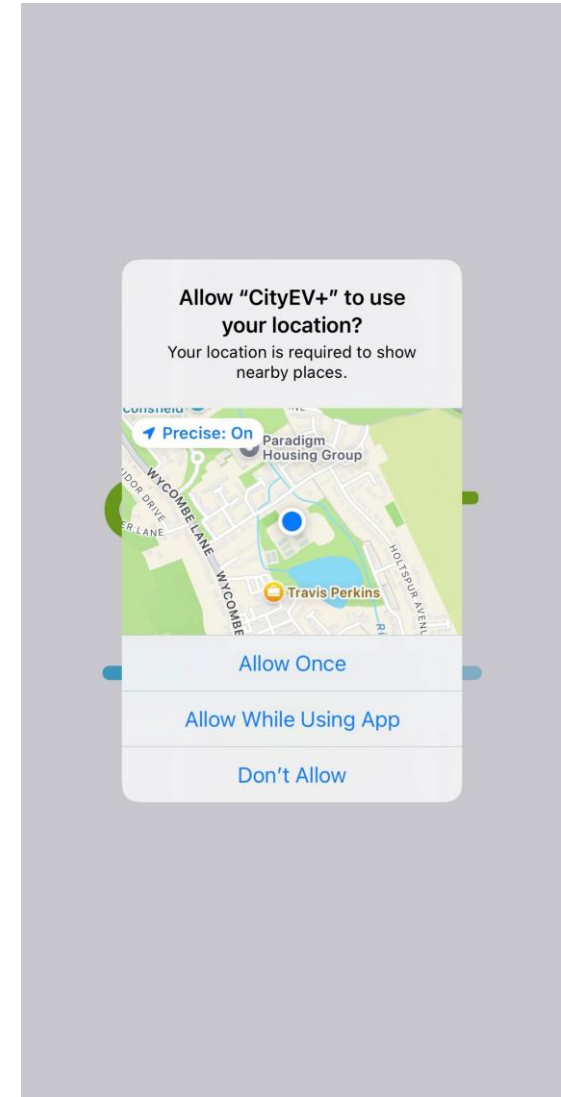


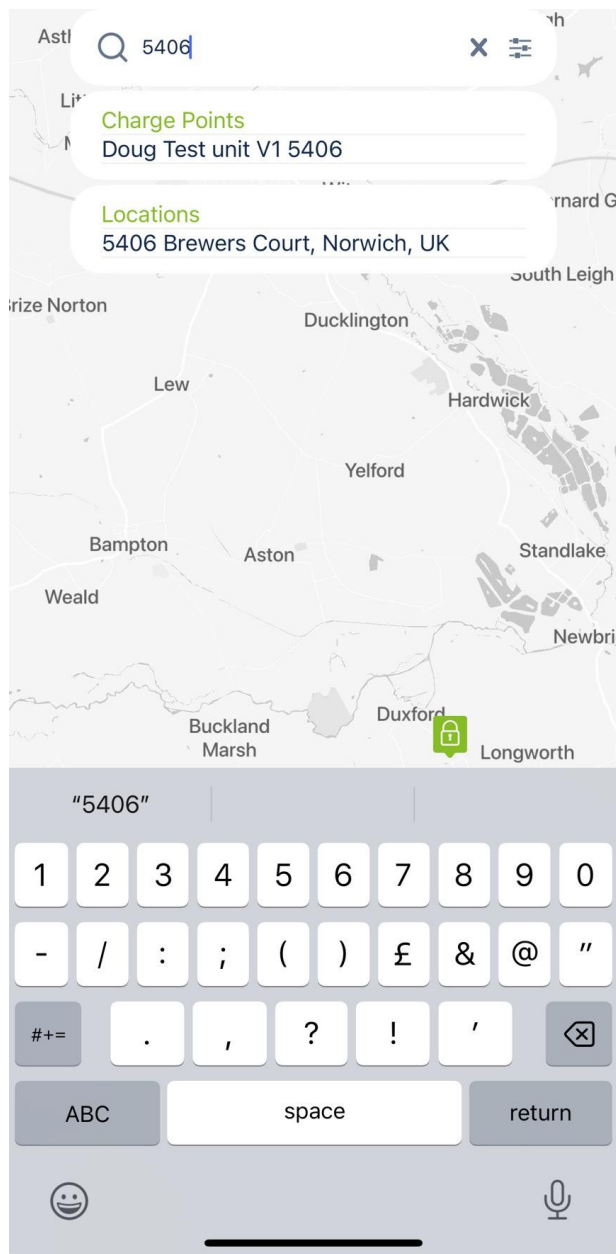
OTP verification will authenticate your log in.

Use the 'Forgot Password' function if you have forgotten your password or need to reset it.



If prompted, confirm your location preferences

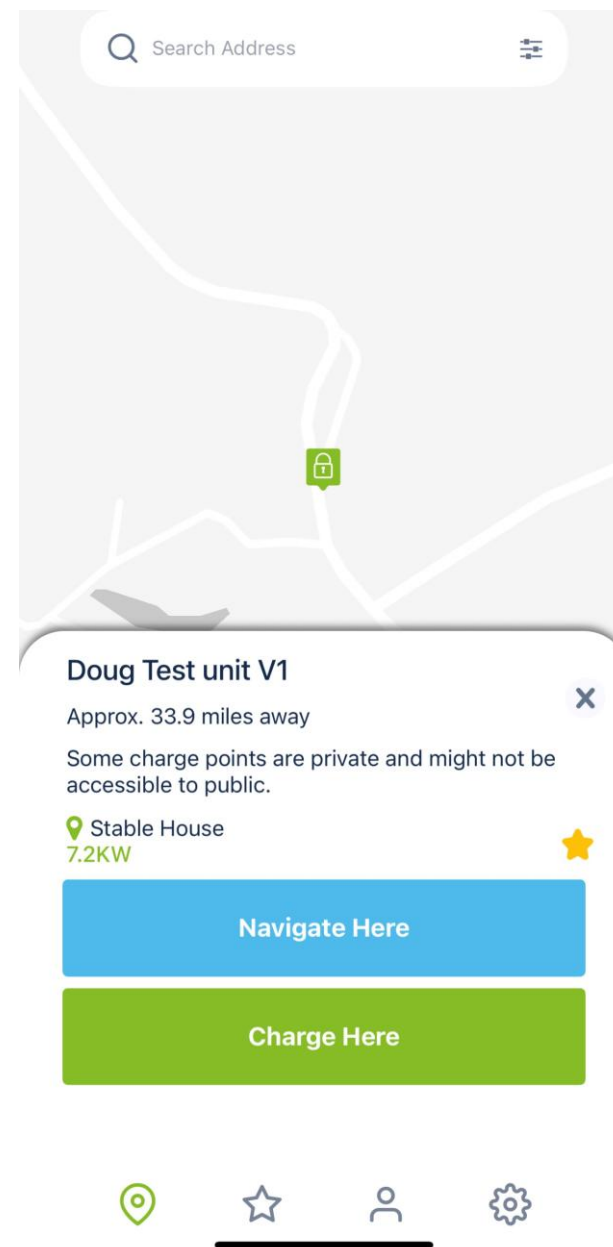




You can search specific charge point locations by typing in the ID, if known.

Alternatively, locate on the map.

Once selected, users can 'Navigate' (which will open your preferred navigation app), or simply 'charge here' to continue.



<

Choose Station



Barr's Hill School

Chargepoint 11104

est. 0.0 miles

 RADFORD ROAD

Chargepoint ID

05406

General

Max power

7.2KW

Socket Type

Type 2

Status

Ready

Pricing: Monday - Friday

All Day

£0.01 per kWh

Pricing: Saturday & Sunday

All Day

£0.01 per kWh

Next

Your selected charge point will show pricing information, power output and status.

Select 'Next' to enter your card details.

Your payment details are not stored in the app but with our payment provider, STRIPE.

You'll need to enter your full card details on your first transaction. These will be stored on STRIPE for ease of payment for subsequent charge sessions.

<

Connect Charger



Connected



Doug Test unit V1

Chargepoint 05406

 STABLE HOUSE

SELECT YOUR VEHICLE (OPTIONAL)

×

Edit

Select your payment method



+ Add

06:35



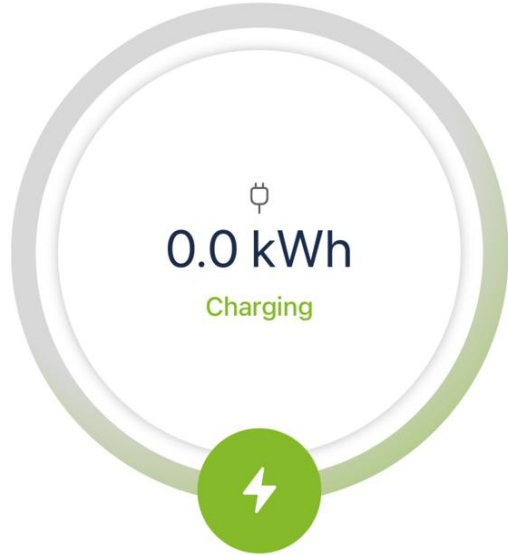
Charging



Barr's Hill School

Chargepoint 11104

RADFORD ROAD



↑↓
07:27
Start Time

⏏
0H 9M
Charge Time

Unplug your car to end the session: **detach the car end of the cable first.**

Once initiated, your charge session will display.

Unplug your vehicle to terminate the charge session (if in doubt, unlock your vehicle and unplug the cable from the vehicle end).

Your charge session will end with a summary screen. Select 'Continue' to receive your receipt by email.



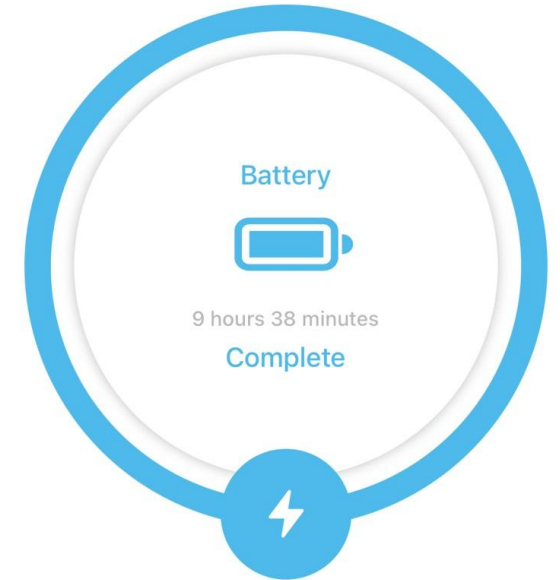
Charging



Barr's Hill School

Chargepoint 11104

RADFORD ROAD



↑↓
21:20
Start Time

⏏
9H 38M
Charge Time

Continue